

DATA BREACH NOTICE

We are writing to inform you of an incident involving an Interventional Pain Center, PLLC (“IPC”) email account that may have contained limited information related to you. We take the security of personal information seriously and are providing you with details about the incident, our response, and steps you may take to protect your information.

What Happened?

On or about December 11, 2025, we identified unauthorized access to an IPC email account. We promptly secured the account and launched a thorough investigation with the assistance of cybersecurity professionals.

Our investigation determined that the account was accessible to an unauthorized individual between December 1, 2025, to December 11, 2025. On or about March 6, 2026, we determined certain personal information was present within the email account and therefore accessible to the unauthorized individual. Thereafter, we conducted a detailed review of the contents of the email account to determine what personal information was present and to whom the information related. On or around March 17, 2026, IPC completed our review.

What Information Was Involved?

The information that may have been accessed in the email account included one or more of the following types of information: demographic information, such as name, Social Security number, address, zip code, driver’s license number, and date of birth; clinical information, such as medical history, diagnosis, conditions, other treatment information, prescription information, and treating physician; or information related to health insurance or your subscriber number. To date, we have no evidence that this information has been misused.

What We Are Doing.

Upon discovering the incident, we secured the affected email account and implemented additional safeguards, conducted a comprehensive forensic investigation, reviewed the contents of the account to identify impacted individuals, enhanced our email security and monitoring controls, and provided additional training to personnel, as appropriate.

What You Can Do.

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity. You may also review the information contained in the attached *Steps You Can Take to Protect Your Personal Information*.

For More Information.

If you have any questions about this incident, please contact 877-507-2651, Monday – Friday between 8:00 a.m. and 5:00 p.m. Central Time, excluding major U.S. holidays. We deeply regret the concern or inconvenience this incident may cause you and appreciate your patience and support.

STEPS YOU CAN TAKE TO PROTECT YOUR PERSONAL INFORMATION

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, military identification, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
888-298-0045	1-888-397-3742	833-395-6938
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.